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# Switchable Privacy Glass

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## LIMITED WARRANTY DETAILS

Rev NC  
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JNI SmartGlass  
Anaheim, CA  
714-752-3562  
[Info.jnismartglass@gmail.com](mailto:Info.jnismartglass@gmail.com)

## LIMITED WARRANTY

### JNI SMARTGLASS LIMITED WARRANTY

JNI SmartGlass. (SELLER) and/or (COMPANY) warrants to the original consumer purchaser only that it will, at its exclusive option, repair or replace any glass or polycarbonate laminate products found by it to be defective via delamination while under normal use and maintenance for a (2) two year period from date of shipment to purchaser.

Additionally, SELLER warrants to the original consumer purchaser only that it will, at its exclusive option, repair or replace any glass or polycarbonate Liquid Crystal Privacy Glass laminate product found by it to be defective via electrical failure causing the laminate to become inoperable as a result of a manufacturing defect for a (1) one year period from date of shipment to purchaser.

This limited warranty DOES NOT COVER the following:

1 Laminates and or IG units using SmartGlass that are in direct contact with water or high humidity on a consistent basis. This includes (but not limited to) bathrooms, pool enclosures, exterior railings, saunas, and other wet areas.

2 Defects or damage arising from shipping, improper installation, alterations, accidents, abuse, misuse, lack of proper maintenance and use of other than genuine JNI SmartGlass replacement parts and components, in all cases whether caused by a contractor, service company, the owner or any other person or entity.

3. IN NO EVENT WILL JNI SMARTGLASS BE LIABLE FOR THE COST OF REPAIR OR REPLACEMENT OF ANY INSTALLATION MATERIALS, INCLUDING BUT NOT LIMITED TO, TILES, SHEETROCK, FRAMING, ETC.

4. Postage or shipping costs for returning products for repairs or replacement under this limited warranty and labor or other costs incurred in connection with product removal or installation under this limited warranty.

5. ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, ALL OF WHICH ARE HEREBY EXPRESSLY DISCLAIMED, OR THE EXTENSION BEYOND THE DURATION OF THIS LIMITED WARRANTY OF ANY IMPLIED LIMITED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY OR FITNESS FOR AN INTENDED PURPOSE. Some jurisdictions do not allow limitations on how long an implied limited warranty lasts, or the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you.

6. Responsibility for compliance with local code requirement. (Since code requirements vary greatly, distributors, dealers, installation contractors and users of glazing products should determine whether there are any code restrictions on the installation or use of a specific product.) Responsibility for glazing system design and engineering is by party other than Paragon Architectural products. Materials are sold as "Supply Only".

JNI SMARTGLASS makes no other warranty, either expressed or implied, regarding the product, merchantability, or fitness for a particular purpose. No employee, representative, or distributor is authorized to modify this warranty.

Any inquiries on these warranties or defective items should be directed to JNI SMARTGLASS.  
1875 South Gail Lane, Anaheim, CA 92802 714-752-3562

## LIMITED WARRANTY

### Glass Cleaning Instructions

JNI SmartGlass laminates are constructed with either standard “float” or “low iron” glass layers exposed to either surface. These laminates may utilize “annealed” or “tempered” glass in their composition.

The following guidelines apply to any laminated glass panel as described above:

\*\* The glass should be cleaned with a soft, clean, grit free cloth and a mild, non-abrasive, non-alkaline cleaning solution. Small circular motions tend to be more effective than wide sweeping streaks.

\*\* The glass should be wiped down again, immediately with a clean damp cloth and excess water should be removed from glass surfaces with a squeegee.

\*\* The glass ‘edges’ should always be free from excess moisture. Pooled liquids should never be allowed to settle in these areas due to risk of non-warranted delamination.

For routine cleaning, use a conventional window washing solution or mild soap and water. Uniformly spray or apply the cleaning solution with a soft grit free cloth sponge or pad and wipe clean thoroughly. The glass surface should then be wiped dry with a clean grit free cloth or squeegeed dry.

Care should be taken to ensure that metal does not come in contact with the glass surface and that no abrasive particles are trapped between the glass and cleansing materials. Since razor blades, putty knives and metal parts of glazing tools can scratch glass surfaces, extreme care should be taken with their use.

LIMITED WARRANTY

A. USE ONLY NEUTRAL CURE SILICONES. **DO NOT USE ACETIC SILICONES**



# STOP!



USE ONLY DOW 995 OR DOW 1199\* NEUTRAL CURE SILICONE.  
USE OF ANY OTHER SEALANT COULD CAUSE PERMANENT DAMAGE  
TO THE JNI SMARTGLASS SWITTHABLE PRIVACY FILM PANEL

## CRITICAL!

\*The DOW 1199 is intended for use in a glass wall installation where a "Wet" butt joint is required. DO NOT use DOW 1199 as a back fill in a frame, such as a U-channel, window sash, or where the glass edge is bedded in the DOW 1199 and a frame caps the glass and silicone. This type of installation requires the use of DOW 995.

B. Disconnect line power via fuses BEFORE Installation

<b>WARNING</b>		
<b>Disconnect line power via fuses or circuit breakers <u>BEFORE</u> installation.</b>		
<b>Carefully read installation instructions completely before installation.</b>		
<b>DO NOT ATTEMPT INSTALLATION ON A "LIVE" CIRCUIT!</b>		
*****		
	FAILURE TO COMPLY WITH INSTALLATION STANDARDS WILL NULLIFY MANUFACTURER'S WARRANTY	
*****		

#### 4.7 Protection and Cleaning

## LIMITED WARRANTY

- A. Installer to clean all surfaces of glazing after installation is completed. Abrasive cleaners should never be used, particularly when the surface to be cleaned has a reflective coating. Clean the Panels with a mild soap or very weak acid (vinegar) applied with a soft, clean, grit-free cloth. The glass and framing should be rinsed immediately with water and the excess should be squeezed away from the glass, taking care not to contact the glass with any metal parts. The framing should be wiped dry.
- B. Glazing to be protected from damage after installation is complete until date of acceptance by Owner. Glass can be protected from breakage after installation by promptly installing streamers of ribbons, suitably attached to the framing and held free from the glass. Do not apply warning markings, streamers, ribbons, or other items directly to the glass except as specifically directed by the Architect.

## LIMITED WARRANTY

### 5. Warranty (Reference Only)

This warranty overviews the general provisions of JNI SmartGlass warranty of laminated SmartGlass windows. A detailed warranty description is included in "JNI SmartGlass Warranty of SmartGlass."

- A. Contractor shall warrant for one year the satisfactory performance of the window installation which includes window, glass glazing, anchorage, and electrical work as detailed by the Specifications and approved Shop Drawing.
- B. The manufacturer of laminated glass assembly, single or double glazed, shall provide a 1-year warranty against electrical failure and 2 year warranty against delamination in material and workmanship of the switchable privacy glass panel. The manufacturer may select either to replace the panels at its cost or to refund the customer. The purchaser agrees to assume all financial responsibility for removal of old panels and installation of new ones.
- C. **For warranty to be valid, panels must be in the OFF state (opaque) for at least 4 hours per 24 hours.** Switching ON and OFF daily is encouraged to ensure that the panels remain functional.
- D. **Warranty of SmartGlass does not apply to installations in wet areas. This includes bathroom and pool installations.** The customer (contractor, glazier, etc) shall indicate when JNI SmartGlass products shall be used in a wet area.